



NATIONAL FOREST HOMEOWNERS

“To ensure continued enjoyment of forest homes”

2009 Economic Impact Survey – NFH-Centered Comments

NFH Kudos

Comment	Qty
Appreciation, job well done, keep up the good work, thank-you’s!	131
Poor past performance, but getting better.	4
Kudos to Aubrey King!	1
Kudos to Mike Hoover and predecessor!	1
Just joined!	1
Plan to join	1
Really enjoy the newsletter and current information	1
Tract member	1
We are excited to contribute as new cabin owners!	1
We are so fortunate to have had this experience.	1
Would like to help.	1

NFH Areas for Improvement

Comment	Qty
Improve US-wide representation and outreach	10
Too passive	8
Unresponsive, ineffective or unsupportive.	8
Improve political action guidance	3
Disappointed with leadership	1
Improve convention/forum variety	1
Living overseas so conventions/forums don't provide us value.	1
Lose the newsletter and improve the website.	1
Need stronger representation in Congress	1
Not enough perceived value in membership.	1
Only support local association	1
Unaware of NFH	1

Suggest Strategies

Comment	Qty
Keep a positive relationship with the Forest Service	1
Keep the NFS aware of the benefits cabin owners provide.	1
Keep the pressure on.	1
Stay focused on common issues	1
Stay on top of the F.S. on the cabin owners behalf.	1
Suggest two local meetings a re instead annual.	1

Summary:

The NFH Board of Directors was provided a summary of open comments that were organization-centered. Names, addresses, phone numbers and e-mails were removed to preserve respondent anonymity.

The board is grateful for the time and effort that all survey respondents took to provide their thoughtful input. Whether comments indicated praise for a job well done or critical for a job that needs to be done better, all are valuable and taken to heart. For instance, the board acknowledged the need to improve US-wide representation and outreach. To that end, several committees have been charged to work toward implementation of both technology and programmatic changes to expand NFH reach and improve connection to cabin owners across the US.

NFH is accountable to its membership and recognizes the value of the input people graciously provided. We will focus on continuous improvement and work hard to make this organization as effective and relevant as possible.